

Questions and Answers about Fiber Installation in High Point Estates

1. Who is the Developer in the area?

I was just told by the city that the new development has fallen through. But because the city council had committed to this proposal, they are going to cover the missing funds so we can keep moving.

2. Where is the Developer building in adjacent to our neighborhood?

It was going to be to our north.

3. What does it take to approve or not approve the motion for assessment?

We have to have at least 60% vote, and 75% of those have to approve.

4. What is the total expected length of time for the anticipated project?

I'll have more details in the proposal tomorrow, but GCC is telling us that from signed contract to having service, will be between 4-6 months. They're ready to get started now. There is a lot of work involved.

5. If approved, what is the anticipated (hopeful) implementation--all done installing (go-live) date?

see above. Also hinges on the weather once they start trenching.

6. If a current homeowner was to sell their home, how is the cost transferred to a new homeowner? Would that be considered a part of the HOA dues?

Yes, the assessment would remain with the house. New owners would have to pay the assessment for the remainder of the 10 years.

7. How/where will the fiber be buried for each resident?

From the street to the house. I'll be presenting a video on this tomorrow. They'll also be doing some boring instead of trenching, in certain areas.

8. How does one get access to fiber at each television located inside their home (via a wire, a box, etc..)

The actual fiber stops when it gets to each house. There it gets converted with a modem, and you would use WiFi or networking cables throughout your house.

9. How do new/additional lines get installed (for example if you want to add a new room)?

Similar to above. You can run a networking cable to that room if you want it wired, or use WiFi.

10. Viewing the Utube TV info sheet --- what is a stream vs. what is an account? (example: you can have up to 6 television connected to fiber (an account) but only 3 people can be watching at one time (-a stream). If that is the case, what do you do if your family is larger than that? (example: need 5 streams at one time?)

You are correct. I believe that the different accounts are used so they can set up different DVR's and preferences for each. And yes, only 3 simultaneous streams. Hulu has an 'Unlimited Screens' option, for \$10 a month. Want to watch shows on 8 (or more) TV's at the same time, you now have the bandwidth to do it! That blows satellite TV out of the water!

11. Is the list of channels offered, those what is offered through utube tv?

Yes, I copied that off of their web site. So I would assume it's always subject to change.

12. So if I am understanding pricing:

- a. a homeowner will have the in effect almost \$20/mo cost to lay the line
- b. they still have to purchase a fiber internet service (1 of the 3 as example \$50/mo, \$65/mo or \$90/mo)
- c. Plus they have to purchase a streaming service (Utube TV as example \$65/mo)

That's correct. For comparison, I'm currently paying \$50/mo for DSL, and almost \$150/mo for Dish on 4 TV's. If you're not familiar with internet speeds, 500mb/sec(\$65/mo) is VERY fast, and would be more than enough for almost anyone. So for $20+65+65=150$ /mo, I will have great internet and TV service. That's \$50 a month less than what I'm paying now.

13. For the fiber internet service (1 of the 3 levels as example), how many televisions will that cover within the home?

That's a hard one to answer. I would think it would be quite a few TV's streaming at the same time. We're looking at service up to 20 times faster than what we have now.

I may have additional questions I think of between now and then, but that should give the meeting a good start (I hope)